

Mrs. J.ANUSHA M.Sc(N).,

Associate Professor

Department of Community Health

Nursing Sree Narayana Nursing College

# FUNCTIONS OF ADMINISTRATON

# FUNCTIONS OF ADMINISTRATION



# PLANNING

• According to KOONTZ, "Planning is deciding in advance – what to do, when to do & how to do. It bridges the gap from where we are & where we want to be". A plan is a future course of actions.

- Planning is a process of determining the objectives effort and devising the means calculated to achieve them.
  - Millet

#### ESSENTIALS OF GOOD PLANNING:

- Yields reasonable organizational objectives
- Reduce the future uncertainty
- Gain economical operations
- Foundation for organizing
- Facilitates co-ordination & control
- Dictates those activities to which employees are

directed

#### PLANNING PROCESS IN HEALTH SERVICES

Analysis of the health situation



Establishment of objective and goals



Assessment of resources



Fixing priorities



Write up the formulated plan

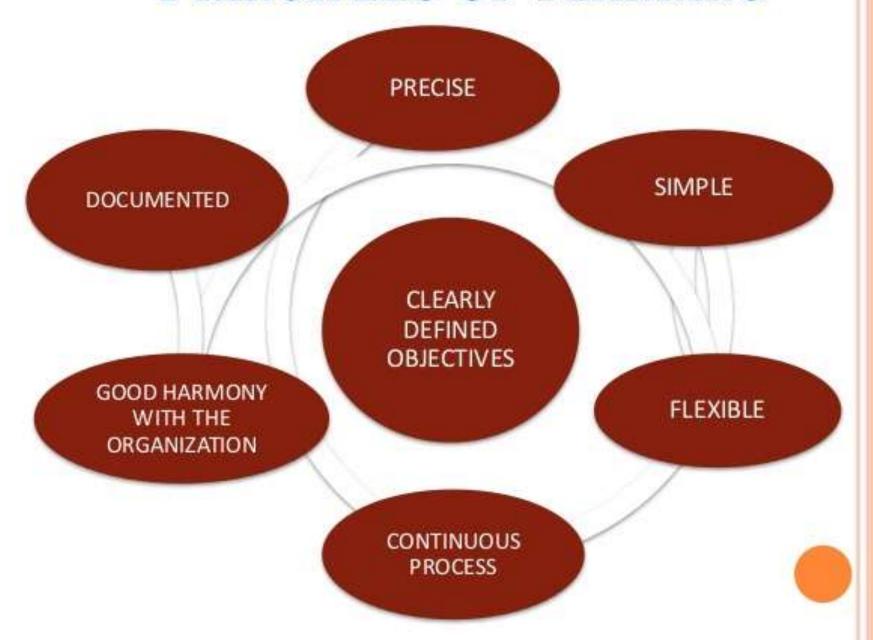


Programming and implementation



Evaluation

# PRINCIPLES OF PLANNING



# TYPES OF PLANNING

#### TIME-PERIOD

Depends on the type of the business and structure of the organisation.

#### LONG TERM:

- Strategic in nature.
- Involves generally 3-5 years.
- It relates to matters like new product ,product diversification .

#### SHORT TERM:

 Short term planning typically covers time frames of less than one year in order to assist their company in moving gradually toward its longer term.

#### APPROACH

#### PROACTIVE PLANNING:

The suitable course of action are designed considering the changes expected in a relevant environment.

#### REACTIVE PLANNING:

It is the type of planning that is done after the environment changes have taken place.

#### DEGREE OF FORMALISATION

#### FORMAL PLANNING:

- It is a structured plan. (systemic)
- It has some procedure to follow.
- Written record is followed in formal plan.
- Eg. Five year plan of a country.

#### INFORMAL PLANNING:

- It is unstructured plan.
- It does not have any procedure to follow.
- No record is maintained for future purpose.

#### TYPES OF PLANS

Standing Plans: Developed for activities that recur regularly over a period of time.

- Policy
- Standard Operating Procedure
- Rules & Regulations

**Single use plans:** Developed to carry out a course of action not likely to be carried out the future.

- Program plans
- Project plans

# Strategic plans:

Strategic planning is a disciplined effort to produce fundamental decisions and actions that shape and guide what an organization is, what it does, and why it does it with the focus on the future.

#### ADVANTAGES OF PLANNING

- Planning facilitates management by objectives
- Planning minimizes uncertainties
- Planning facilitates co-ordination
- Planning improves employee's morale
- Planning helps in achieving economies
- Planning facilitates controlling
- Planning encourages innovations

# **ORGANIZING**

 Organization is the form of every human association for the attainment of common purpose and the process of relating specific duties or function in a whole.

J.D.Mooney.

### Principles of organizing:

- Hierarchy
- Span of control
- Integration Versus disintegration
- Centralization Versus Decentralization
- Unity of Command
- Delegation

# STAFFING

 According to Koontz & O'Donell, "Managerial function of staffing involves managing the organization structure through proper and effective selection, appraisal & development of personnel to fill the roles designed and the structure".

#### Staffing involves:

- Manpower planning
- Recruitment, selection & placement.
- Training & development.
- Remuneration.
- Performance appraisal.
- Promotions & transfer.

#### DIRECTING

Directing is influencing people's behaviour through motivation, communication, group dynamics, leadership and discipline.

#### Directing includes the following activities:

- Giving orders
- Making supervision
- Leading
- Motivating
- Communicating

#### CO-ORDINATING

It is the act of synchronising people and activities so that they function smoothly in the attainment of organization objectives.

Co-ordination is the integrating process in an orderly pattern of group efforts in an organization towards the accomplishment of a common objective.

- Terry

# Types of co-ordination:

#### Internal co-ordination:

 Blending of all efforts & activities & forces operating within the organization.

#### External co-ordination:

 Refers to the blending of all efforts, activities and operating forces without the outside the enterprise or organization.

#### CONTROLLING

Controlling is the process of checking whether or not proper progress is being made towards the objectives and goals and acting if necessary, to correct any deviation.
 Theo Haimann

# Steps of control:

- Establishments of standards performance
- Measuring performance
- Correcting deviations from standards
- Comparing the actual results with the standard

#### REPORTING & RECORDING

- Reports are oral or written exchanges of information shared between caregivers or workers in a number of ways.
- A report summarizes the services of the person, personnel and of the agency.

 Reports are written usually daily, weekly, monthly or yearly.

# BUDGETING

It is expressed in financial terms and based on expected income and expenditure. It is the form of fiscal planning, accounting and controlling of financial resources. It served as a powerful tool of coordination and negatively an effective device of eliminating duplicating and wastage.

#### Features of budget:

- Flexible.
- Synthesis of past, present and future.
- Statistical standard
- Support of top management

# THANK YOU



